



Diploma in Geriatric Medicine

Examiner Misconduct Policy

The Royal College of Physicians (RCP) Assessment Unit relies on the professionalism and commitment of a large number of healthcare professionals to deliver the Diploma in Geriatric Medicine (DGM) clinical examination.

To maintain the quality of the examination, the RCP Assessment Unit monitors all aspects of the examination, including the appointment and performance of examiners, and their compliance with relevant equality and diversity legislation.

All individuals involved with any RCP activity are, in the first instance, expected to follow the RCP's [Code of Conduct](#). Further to this the RCP Assessment Unit has developed the DGM Examiner Code of Conduct, which provides a framework against which allegations of misconduct will be judged.

Dealing with allegations of misconduct

1. Allegations of misconduct by an examiner (for example relating to attitudes or behaviours during an examination) may be made by candidates or others involved in the examination process. In addition, routine monitoring of the examination may bring to light possible issues with examiner conduct (for example, systematic bias in the assessment of one candidate group, or a failure to adhere to the processes expected of an examiner within their station).
2. In the event of any such allegation or occurrence, in accordance with RCP policy, all complaints that have a conduct element are first referred to the RCP Registrar for review. Upon review, the Registrar may exercise the right of their office to move the processing of the case outside the RCP assessment unit and into the RCP misconduct processes.

If the Registrar is content that the complaint should be investigated through the Assessment Unit processes, the RCP Assessment Unit will undertake an investigation as follows:

- 2.1 The investigation will be led by the DGM Examination Lead¹ and RCP Assessment Unit Head of Development & Standards².
- 2.2 Within 10 working days of receiving a report of suspected misconduct, the RCP Assessment Unit will inform the examiner in writing that an allegation has been made about them and provide them with a copy of this policy.
- 2.3 No definitive action will be taken against any examiner until the investigation is complete, however, in some instances it may be necessary to suspend the examiner from examining duties pending investigation.

¹ Or nominated deputy

² Or nominated deputy

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- 2.4 Where the examiner is also a member of a Certificate in Geriatric Medicine (CGM) or DGM governance or development board/group, it may be necessary to suspend them from their role(s) whilst the investigation is in progress.
 - 2.5 The anonymity of the examiner will be protected as far as is possible.
 - 2.6 Investigations may involve requests for examiners to attend a meeting and/or analysis of statistical information on examiner marking.
 - 2.7 On completion of the investigation the RCP Assessment Unit Head of Development & Standards will inform the examiner of the detail of the allegation via email. The examiner shall be asked to comment on the allegation and invited to admit or deny the allegation.
 - 2.8 The examiner shall provide their response via email to the allegations within 10 working days from the date of receipt. If no response is received within 10 working days, then a reminder email shall be sent. If no response is received to this reminder after a further 10 working days, then the case will continue without the examiner's submission.
 - 2.9 If the investigation substantiates the allegation, the RCP Assessment Unit Head of Development & Standards will make recommendations to DGM Examination Lead regarding the examiner's future involvement in the DGM.
 - 2.10 The DGM Examination Lead may accept the recommendations of the RCP Assessment Unit Head of Development & Standards, partially or in full, or recommend an alternative course of action. They may seek the advice of the CGM & DGM Senior Examiner before making any decision.
 - 2.11 The RCP Assessment Unit uses the balance of probabilities when deciding as to whether allegations of examiner misconduct are substantiated. Recommendations on an examiner's future involvement will be made if the RCP Assessment Unit considers that, on the evidence available, the occurrence of the event was more likely than not.
 - 2.12 Once a decision has been made, this will be communicated to the examiner via email within 10 working days.
 - 2.13 Where a decision is not possible within 10 working days this will be communicated to the examiner and an updated timeline provided.
 - 2.14 Where an examiner wishes to appeal against a decision, they must do so via email within 10 working days of the original decision being communicated to them. Any appeal will be referred to the RCP Assessment Unit Clinical Lead for Assessment, whose decision will be final.
 - 2.15 The RCP Assessment Unit may also refer the member to their regulatory body, where appropriate.
3. An investigation may involve asking other examiners to comment on any allegations or observations. In this case, all examiners are expected to respond to any such approaches in an open and timely manner. Any information shared with other examiners is strictly confidential.