



Share your KPI improvement case study

This case study template is for healthcare teams to share information about an improvement project targeting a key performance indicator (KPI) in falls and fragility fracture care. Submissions should be no longer than 750 words. Once completed, your text will be edited to fit into a standard format before being published on our website. If you have any pictures or visuals you would like to include, please send them as separate attachments when submitting your completed form.

Please email the completed template to the FFFAP team at fffap@rcp.ac.uk

1 Name of project and KPI targeted

2 Short summary of the area you needed to address

Describe the problem area that needed improving and explain what motivated you to drive for change.

3 What did you want to achieve?

Describe the planned outcomes for your team and your patients.

4 Who was involved?

List the roles of those working on the project as well as people you needed to consult, engage with or involve in some way.

How did you involve and motivate people and keep the momentum going?

How did you communicate progress to everyone involved?

5 What did you do?

Describe how you planned your work – the timescales, resources and project management as well as the methods and tools (eg audit data) you used. **If available, please provide any supporting figures/diagrams by attaching to email when submitting this form. (i.e. driver diagram, fishbone diagram or process map)*

6 What was the outcome of your improvement work?

Did you achieve what you set out to do? What evidence do you have that a change has been made and your work has been successful?

7 What impact have the changes you implemented had on patient care?

Is there anything you would do differently next time, or advice you would share with others wishing to do something similar? What were key challenges you faced?

8 What did you learn?

Is there anything you would do differently next time, or advice you would share with others wishing to do something similar?

9 Improvement outcome data: Share your improvement chart or Statistical Process Control(SPC) chart.

10 Author's name and contact details and any links to more information about your improvement project. I am happy for contact details to be shared on website.

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